


# Administrator, Coordinator, and Facilitator Roles



In the **Event Scheduling** module, the roles of **Event Administrator**, **Coordinator**, and **Facilitator** operate at different levels of responsibility, but they work together to ensure that events are successfully planned, delivered, and recorded.

In practical terms:

- The **Event Administrator** ensures the event exists and is properly managed in the system,
- The **Coordinator** ensures it is properly organised in reality, and
- The **Facilitator** ensures it delivers value to attendees.

Let us look at some key differences in their roles.

## Event Administrator

The Event Administrator operates at a **system and governance level**. This role is responsible for configuring and managing the module itself, rather than running the event on the ground.

The Event Administrator is responsible for the following:

- Activates the module and assigns permissions
- Configures master data such as venues, categories, and people groups
- Creates and manages events in the system
- Controls bookings, approvals, and workflows
- Captures attendance, completion status, and costs
- Maintains records for reporting, compliance, and audits

## Coordinator

The Coordinator operates at both the **planning and operational levels**. This role focuses on making sure the event is properly arranged and runs smoothly from a logistical perspective.

The Coordinator plays an important role in the following tasks:

- Organises event details, including the schedule, venue, and setup
- Oversees arrangements before and during the event
- Ensures everything is in place for the session to run smoothly
- May view reports or historical data only if they have been given access to the [Report Builder](#) module.

## Facilitator

The Facilitator operates at a **delivery and interaction level**. This role is responsible for running the session and engaging with attendees.

Facilitators are responsible for the following:

- Leads the session or training
- Guides discussions and activities
- Keeps the session on track
- Ensures learning or event objectives are achieved

To see how these roles integrate into the **Event Scheduling** module, please read the section explaining [How Event Scheduling Works](#).



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