

# Version 9.1.121 (7 October 2024)

## People Management

### Username to be removed on card view (#120911)

#### **Problem**

- Clients do not want the username to display on the Card View

#### **Solution**

- Hide the username on the card view of the People Management dashboard

### Pop-up stays on screen after selecting a People Groups (#120423)

#### **Problem**

- The tooltip stays on the screen after hovering

#### **Solution**

- Make sure the tooltip does not stay on the page after navigating away

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## Identity and Authorisations

## Clicking Cancel on the Disclaimer pane shows a white screen indefinitely (#120664)

### Problem

- When a user clicks on the Cancel button on the Disclaimer page, the user is navigated to a white browser page.

### Solution

- Ensure the redirect when clicking on the Cancel button takes the user to the login page
- 

## Ruleset Setup

### Products setup on Report Builder Product tile unresponsive (#102675)

#### Problem

- The Product Setup menu option is displayed although there is no setup

#### Solution

- Hide the Product Setup menu option

### Styling on Disclaimer to be tweaked (#120659)

#### Problem

- The Disclaimer message needs styling changes

#### Solution

- Removed the superfluous vertical scroll bar on the right-hand side when an image has been added
- Move the image and Disclaimer text to the right, instead of right up against the pane's border.
- Show the link

## Default Badges did not copy when the new Tenant and Ruleset was created (#114454)

### Problem

- When creating a new tenant the default badges are not created. Also found an issue when creating only a new ruleset.

### Solution

- Implemented changes to create default badges when a new tenant is created and when a new ruleset is created.

## System Menu: No indication that changes will be lost (#106936)

### Problem

- When changing anything in a menu item and then navigating away without clicking on 'Save' the changes are lost.

### Solution

- Added a warning message that unsaved changes will be lost

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## Imports

# Error when people try to log in (#120909)

## Problem

- When an existing user is imported a duplicate claim is made for the given name.
- The family\_name was updated to given\_name inAspNetUserClaims.
- When the user logs in the page breaks

## Solution

- Ensure the surname is added as family\_name and not the given name

# User name changes (#119426)

## Problem

- When a username changes when importing a new person if the external ID is not used the person will be created as a new user on the ruleset

## Solution

- Add settings to use additional fields to update the username

### GENERAL



Org Chart Root URL

### Import Settings

The People import will attempt to update the Person's Username using the selected fields to find them. When all the fields are unselected the Person will always be created when the Username does not exist on the ruleset.

- Employee Code
- ID Number
- External Id/ Payroll ID

- Check on the settings in order starting with employee code, ID number and external ID to try and find the user to change the username for
- Should the unique field be in duplicate either in the import file or on the ruleset throw an appropriate error
- Add checks to ensure if the user was seen to have a username change but failed that it is not created as a new user.
- When exporting data via the ListUserExport API the start date in the group and the start date in the company are populated
- When a page is left open for an extended period the user will be redirected to the error page after the next click should the error not be handled

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# Performance Management

## When rating KPI the area is not clickable anymore (#116413)

### Problem

- To rate an item, the user must click the Rate / Change buttons.
- This is slightly inconvenient and the request was made to allow clicking anywhere on the row to access the item to rate (where it does not overlap with other functionality Eg the action buttons).

### Solution

- Make the entire row clickable to allow rating regardless of whether the final score is approved, and update the person rating active configuration accordingly.

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# Technical

## Domain Errors (#113747)

### Problem

- The JSON errors were displayed as the page content

### Solution

- Refactor the exception handler
- Add redirects in the auth controller for expiry
- Refactor error controller for Ajax and MVC loads, cater for session expiry
- Add retry on the general error page to reload
- Add session expired page with logout button for MVC, allow Ajax to directly logout when the session is expired.
- Reduce the batch size of exception consumer

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# Translations

## Static translations missing (#118237)

### Problem

- The static translations for all the core supported languages are not added, which are:
  - de, af-Za, en-UK, en-US, AM, pt-MZ, fr-CF, ar-SA
- Static translations are not visible on the language module and cannot be changed from the front end and needs to be added on the Identity service.
- So far it looks like only German has been completely translated.

### Solution

- Added static translations for all the core supported languages

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# HR Processes

## Non-descriptive error displayed when adding process with name & code which already exists (#119243)

### Problem

- The generic error message displays

### Solution

- Added a descriptive message:
  - This process code has already been used
-

# Job Profiler

## The system does not prevent a user from Unpublishing a Job Profiler with Active Positions (#120455)

### Problem

- The system does not prevent a user from Unpublishing a Job Profiler with Active Positions.

### Solution

- Prevent an Admin from "Unpublishing" a Job Profile that has Active Positions.
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# Tenant Management

## Error when creating tenant without specifying a reseller (#119573)

### Problem

- When not specifying a Reseller and the Create button is clicked, a non-descriptive error is given.
- This does not happen when a reseller has been selected.

### Solution

- Add a message:
    - Additional service creation could not be created
- 

# New Functionality

# Performance Management: Interpolation (#115065)

## Introduction

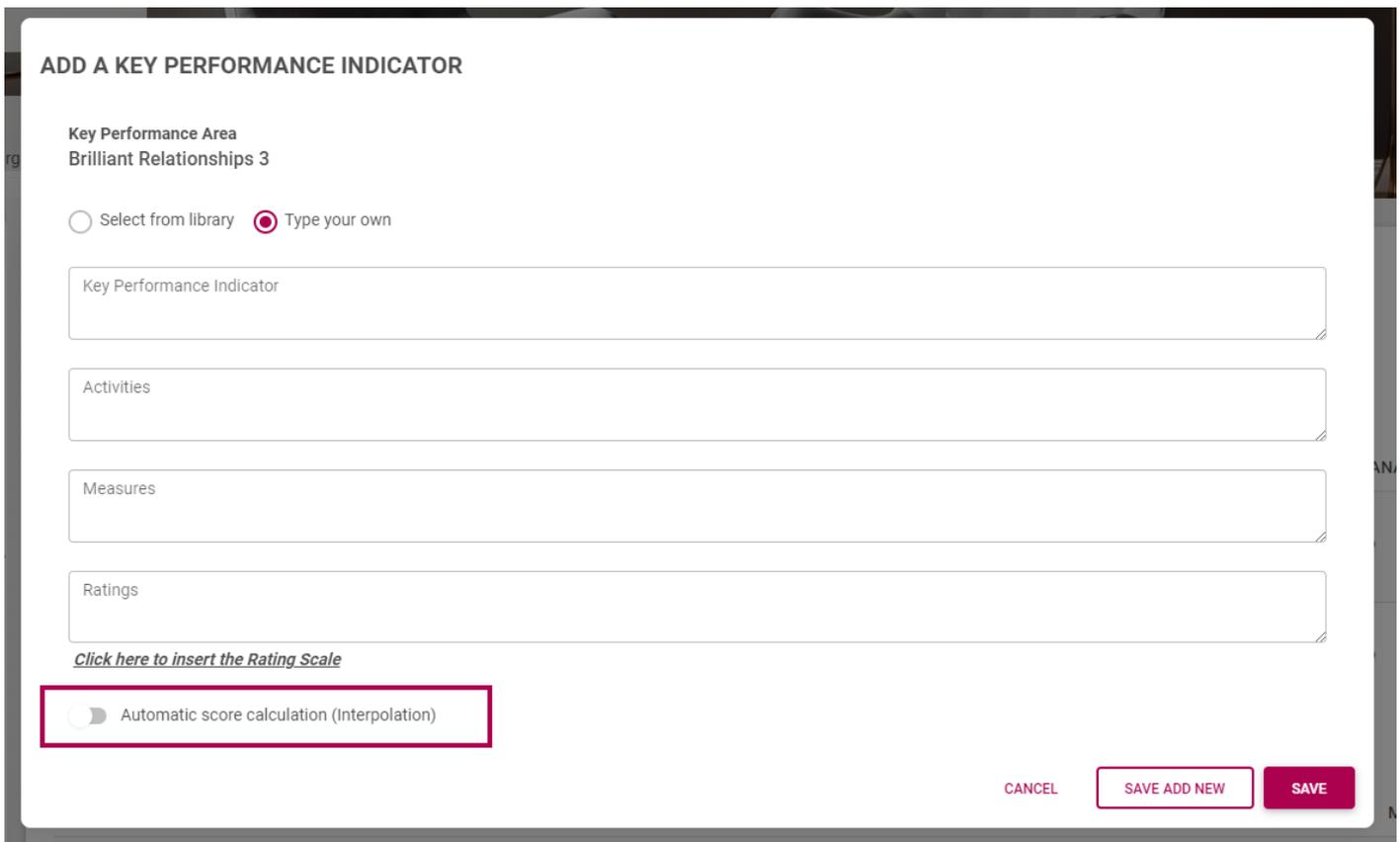
Interpolation is used to map Actual Values to the Rating Scales. During the Rating Phase, Actual Values are entered and then mapped to give a rating.

This functionality is available when creating Templates, when an agreement is Copied, as well as when a Blank Agreement is created.

## Mapping Setup - Objective Setting Phase

When adding/editing a KPI, a new toggle is available

- Automatic score calculation (Interpolation)



The screenshot shows a form titled "ADD A KEY PERFORMANCE INDICATOR". The form is set to "Type your own" for the Key Performance Area, which is "Brilliant Relationships 3". There are four text input fields: "Key Performance Indicator", "Activities", "Measures", and "Ratings". Below the "Ratings" field is a link: "Click here to insert the Rating Scale". At the bottom left, there is a toggle switch for "Automatic score calculation (Interpolation)", which is currently turned off. At the bottom right, there are three buttons: "CANCEL", "SAVE ADD NEW", and "SAVE".

When this toggle is enabled, the mappings open where the Actual Values can be configured

**DURING THE RATING PHASE, YOU WILL ENTER AN ACTUAL VALUE. HOW WILL THIS ACTUAL VALUE MAP TO THE RATING SCALE TO CALCULATE THE SCORE?**

RATING	ACTUAL VALUE	DESCRIPTION
TER - Too Early to rate		When selected during the rating phase, this item will be excluded from the calculation.
1 - Does not meet expectations	<input type="text"/>	
2 - Partially meets expectatio...	<input type="text"/>	
3 - Fully meets expectations	<input type="text"/>	
4 - Above expectations	<input type="text"/>	
5 - Exceeds expectations	<input type="text"/>	

CANCEL

SAVE ADD NEW

SAVE

When the Actual Values have been inserted:

**DURING THE RATING PHASE, YOU WILL ENTER AN ACTUAL VALUE. HOW WILL THIS ACTUAL VALUE MAP TO THE RATING SCALE TO CALCULATE THE SCORE?**

RATING	ACTUAL VALUE	DESCRIPTION
TER - Too Early to rate		When selected during the rating phase, this item will be excluded from the calculation.
1 - Does not meet expectations	<input type="text" value="100"/>	Score will be 1 if actual is 100 or below Score will be proportionally between 1 and 2, if actual value is between 100 and 200
2 - Partially meets expectatio...	<input type="text" value="200"/>	Score will be 2 if actual is 200 Score will be proportionally between 2 and 3, if actual value is between 200 and 300
3 - Fully meets expectations	<input type="text" value="300"/>	Score will be 3 if actual is 300 Score will be proportionally between 3 and 4, if actual value is between 300 and 400
4 - Above expectations	<input type="text" value="400"/>	Score will be 4 if actual is 400 Score will be proportionally between 4 and 5, if actual value is between 400 and 500
5 - Exceeds expectations	<input type="text" value="500"/>	Score will be 5 if actual is 500 or above

# Ratings Phase

When rating a KPI, the Actual Values are inserted instead of selecting a rating.

### KEY PERFORMANCE INDICATOR

Achieve client interaction matrix with minutes and actions after each interaction

### RATINGS

Please enter the actual value for the KPI above:

Rating: 0

Exclude rating

### THE SCORE WILL BE DETERMINED AS FOLLOWS

RATING	ACTUAL VALUE	DESCRIPTION
TER - Too Early to rate		When selected during the rating phase, this item will be excluded from the calculation.
1 - Does not meet expectations	<input type="text" value="100"/>	Score will be 1 if actual is 100 or below Score will be proportionally between 1 and 2, if actual value is between 100 and 200
2 - Partially meets expectatio...	<input type="text" value="200"/>	Score will be 2 if actual is 200 Score will be proportionally between 2 and 3, if actual value is between 200 and 300
3 - Fully meets expectations	<input type="text" value="300"/>	Score will be 3 if actual is 300 Score will be proportionally between 3 and 4, if actual value is between 300 and 400
4 - Above expectations	<input type="text" value="400"/>	Score will be 4 if actual is 400 Score will be proportionally between 4 and 5, if actual value is between 400 and 500
5 - Exceeds expectations	<input type="text" value="500"/>	Score will be 5 if actual is 500 or above

CANCEL EVALUATION SUMMARY SAVE

A rating can also be excluded:

### KEY PERFORMANCE INDICATOR

Achieve client interaction matrix with minutes and actions after each interaction



#### RATINGS

Please enter the actual value for the KPI above:

Rating: Excluded

Exclude rating

Exclusion Reason

TER - Too Early to rate

#### THE SCORE WILL BE DETERMINED AS FOLLOWS

RATING	ACTUAL VALUE	DESCRIPTION
TER - Too Early to rate		When selected during the rating phase, this item will be excluded from the calculation.
1 - Does not meet expectations	<input type="text" value="100"/>	Score will be 1 if actual is 100 or below Score will be proportionally between 1 and 2, if actual value is between 100 and 200
2 - Partially meets expectatio...	<input type="text" value="200"/>	Score will be 2 if actual is 200 Score will be proportionally between 2 and 3, if actual value is between 200 and 300
3 - Fully meets expectations	<input type="text" value="300"/>	Score will be 3 if actual is 300 Score will be proportionally between 3 and 4, if actual value is between 300 and 400
4 - Above expectations	<input type="text" value="400"/>	Score will be 4 if actual is 400 Score will be proportionally between 4 and 5, if actual value is between 400 and 500

CANCEL

EVALUATION SUMMARY

SAVE

When the Actual Value has been inserted, the score is shown:

## KEY PERFORMANCE INDICATOR

Achieve client interaction matrix with minutes and actions after each interaction

### RATINGS

Please enter the actual value for the KPI above:

Actual value

350

Rating: 3.5

Exclude rating

### THE SCORE WILL BE DETERMINED AS FOLLOWS

RATING	ACTUAL VALUE	DESCRIPTION
TER - Too Early to rate		When selected during the rating phase, this item will be excluded from the calculation.
1 - Does not meet expectations	100	Score will be 1 if actual is 100 or below Score will be proportionally between 1 and 2, if actual value is between 100 and 200
2 - Partially meets expectatio...	200	Score will be 2 if actual is 200 Score will be proportionally between 2 and 3, if actual value is between 200 and 300
3 - Fully meets expectations	300	Score will be 3 if actual is 300 Score will be proportionally between 3 and 4, if actual value is between 300 and 400
4 - Above expectations	400	Score will be 4 if actual is 400 Score will be proportionally between 4 and 5, if actual value is between 400 and 500
5 - Exceeds expectations	500	Score will be 5 if actual is 500 or above

CANCEL

EVALUATION SUMMARY

SAVE

The score is shown after the rating has been saved



**KENNETH LOMAX (22486)**  
Database Admin

PRIMARY GOALS 66.67%

Brilliant Relationships 3 50%

Operational Excellence

STRETCH GOALS

Inspired Talent

VALUES & BEHAVIOURS

KEY COMPETENCIES

ACTION PLAN

KEY PERFORMANCE INDICATOR	MANAGER RATING	PERSON COMMENT	MANAGER COMMENT
 Achieve client interaction matrix with minutes and actions after each interaction	3.5		
 Activities	<a href="#">CHANGE</a>		
 Measures & Ratings			
 Achieve customer operational contact matrix	2.75		
 Activities	<a href="#">CHANGE</a>		
 Measures & Ratings			

## View / Print

When opening the Print View, the Interpolation ratings are also shown:

KEY PERFORMANCE INDICATOR

MANAGER RATING

FINAL RATING

Achieve client interaction matrix with minutes and actions after each interaction

3.5  
(Actual value: 350.00)

INTERPOLATION RATINGS			
1 - Does not meet expectations	100	Score will be 1 if actual is 100 or below	Score will be proportionally between 1 and 2, if actual value is between 100 and 200
2 - Partially meets expectations	200	Score will be 2 if actual is 200	Score will be proportionally between 2 and 3, if actual value is between 200 and 300
3 - Fully meets expectations	300	Score will be 3 if actual is 300	Score will be proportionally between 3 and 4, if actual value is between 300 and 400
4 - Above expectations	400	Score will be 4 if actual is 400	Score will be proportionally between 4 and 5, if actual value is between 400 and 500
5 - Exceeds expectations	500	Score will be 5 if actual is 500 or above	

PERSON COMMENT  
(OBJECTIVE SETTING)

MANAGER COMMENT  
(OBJECTIVE SETTING)

PERSON COMMENT  
(CHECK-INS)

MANAGER COMMENT  
(CHECK-INS)

PERSON COMMENT  
(RATINGS)

MANAGER COMMENT  
(RATINGS)

Achieve customer operational contact matrix

2.75  
(Actual value: 350.75)

INTERPOLATION RATINGS			
1 - Does not meet expectations	800	Score will be 1 if actual is 800 or above	Score will be proportionally between 1 and 2, if actual value is between 500 and 800
2 - Partially meets expectations	500	Score will be 2 if actual is 500	Score will be proportionally between 2 and 3, if actual value is between 300 and 500
3 - Fully meets expectations	300	Score will be 3 if actual is 300	Score will be proportionally between 3 and 4, if actual value is between 200 and 300

Revision #1

Created 27 September 2024 05:20:11 by Lee-Ann Janse van Rensburg

Updated 4 October 2024 13:42:16 by Lee-Ann Janse van Rensburg