

Version 9.1.245 (27 July 2026)

People Management

Correct permission checks on user profile pages (#152580)

Problem

- The permission checks on a user's profile aren't working correctly depending on whether the user is People Administrator / PG User or editing their own profile.

Solution

- Corrected the permissions to ensure correct users can action a profile when allowed.
- Scenario 1
 - User -> Not people admin, no PG permissions, normal user. Cannot access other users' profiles
 - Own Profile -> Page loads the Product Setup's ESS settings and applies those rules.
- Scenario 2
 - User -> Not people admin, has PG permissions
 - Can view profiles of users on PG -> Page loads the Product Setup's ESS settings -> ALSO uses PG permissions to determine sections available (View / Edit)
 - Own Profile -> Page loads the Product Setup's ESS settings and applies those rules.
- Scenario 3
 - User -> People Admin, WITHOUT Manage Own Data
 - Can access other users' profiles -> Page loads the Product Setup's ADMIN settings
 - OwnProfile -> Page loads the Product Setup's ESS settings and applies those rules.
- Scenario 4
 - User -> People Admin, WITH Manage Own Data
 - Can access other users' profiles -> Page loads the Product Setup's ADMIN settings
 - Own Profile -> Page loads the Product Setup's ADMIN settings and applies those rules.

Add missing page mapper for Help Files (#152472)

Problem

- Page mapping missing for product roles

Solution

- Add page mapping

Last sync run times (#149383)

Problem

- Users can be created with usernames containing leading and trailing spaces (copy-paste issues), resulting in duplicate users, which can cause sync issues

Solution

- Ensure when users are created or edited, trim the username to ensure no leading or trailing spaces

Issue with Disabled toggle not being remembered + Type of Disability dropdown not opening (#151668)

Problem

- Issue with Disabled toggle not being remembered + Type of Disability dropdown not opening.

Solution

- Ensure that the dropdown values display and that when disabling, it clears the selected disabilities

Grid view not loading properly (#152084)

Problem

- Grid view sometimes doesn't load all the correct values in the columns (Appointment Date and Location in Org)

Solution

- Fixed logic that gets appointment date

Help Files: Unique Help Files Required for People Management (#152186)

Solution

- Correction made on event scheduling missing page mappings
 - Added new pageTab to user guides and tours to make it specific to a page tab within a page, for example people management profile on Summary | Profile Tabs
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Report Builder

Add updated response when adding filter from datasource not yet included on report (#152560)

Problem

- When adding (dragging) a data field to the filters from a datasource that has NOT yet been included on the report (at least one data field is added to the report), a "missing" error is shown, and the loading indicator is not removed from the filters

Solution

- Improved the error message returned to indicate why the field could not be added to the filters. Ensure that the loading indicator is correctly hidden when filter management fails.

Replace Highcharts with chart.js in V8 (#143430)

Problem

- Highcharts is outdated, and the renewal is too high

Solution

- Chart.js is already used in V8; replace Highcharts with chart.js
- First determine impact and provide more accurate effort before continuing with changes

Unable to drag filters onto the Filter pane when more than one data source is added to the Report (#151829)

Problem

- When adding filters after a subsequent data source has been expanded, the data field does not get added to the list of filters and JS console errors are displayed.
- Found that the event from the jsTree nodes was not correctly working after the initial node expansion and thus not triggering the filter canvas as a drop area and not registering the new item added.

Solution

- Changed how the dragged node is tracked and determined which node ID to add/remove on the start/end events.
- Also fixed up the user data source category/source role assignments which resulted in entity tracking conflicts.
- Also removed the Unit declarations on the request handlers to just return void.

Unable to Generate Curl file (#151656)

Problem

- Cannot export curl for subreport
- Subreport is also not restricted to Active People Group.

Solution

- Replicate functionality from Report view to Subreport view to allow choosing people group to run subreport for.
- Also replicated missing curl functionality.
- Report authorisation was also missing; added this.

Virtual Tours

Unable to view Learning Portal Virtual Tour (#152244)

Problem

- Virtual tours on AdditionalService pages could use the previous page's product context, so the wrong tour was checked and nothing was displayed.

Solution

- Determine the product from the current AdditionalService URL first, using explicit menu-key mappings, before falling back to the previous page context.

User remains on top of the page when a new slide is opened, instead of being taken to the new slide (#152210)

Problem

- User remains on top of the page when a new slide is opened, instead of being taken to the new slide

Solution

- Ensure that when a new slide is added, the view scrolls down to the new slide instead of staying at the top of the view

Upward, Downward and To Top, To Bottom controls unresponsive if Tour has not been saved (#152209)

Problem

- Upward, Downward and To Top, To Bottom controls are unresponsive if the Tour has not been saved

Solution

- Ensure that the navigation buttons work, even if you have not yet saved

User is taken to the top of the Virtual Tours modal when clicking on Editing tools on second slide (#152207)

Problem

- User is taken to the top of the Virtual Tours modal when clicking on Editing tools on the second slide when the modal scrolls.

Solution

- Ensure you are not taken to the top of the modal.

Pop-up from the Product Roles and Permissions overlaps the System Help box (#152593)

Problem

- Pop-up from the Product Roles and Permissions overlaps the System Help box.

Solution

- Ensure popovers/tooltips do not overlap by clearing them when opening the help modal.

Imports

Avoid updating PaySpace company frequency (#150845)

Problem

- PaySpace started rejecting updates for some existing employees because the push was trying to resend their company frequency.
- PaySpace only allows that value to be set when the employee is first created, so affected users could not be updated successfully.

Solution

- The push now keeps the employee's existing company frequency unchanged when checking whether an update is needed, and leaves that value out when updating an existing employee. New employees can still be created with the default frequency

Normalise address province and country values (#152287)

Problem

- Some employees fail to import into V9 and are skipped every day. The cause is inconsistent capturing of their home and postal address details; the province or country was entered with different spelling or casing than the official list (for example, "GAUTENG" or "gauteng " instead of "Gauteng"). Because the value does not match the standard list exactly, the import rejects those employees, so their details are never updated in V9.

Solution

- During the daily import, the province and country values are now automatically tidied up before the data is handed to V9, extra spaces are removed, and values that differ only in capitalisation are corrected to match the official master list for that client. Genuine spelling mistakes and blank values are left as-is, so nothing is silently guessed. This lets affected employees import successfully without anyone having to manually fix the source data each time.

Return success from CompleteImportAdhoc for untracked partial syncs (importId 0) (#152361)

Problem

- A background job that runs every few hours copies data from the new system (V9) into the older system (V8) - things like org structure, job structure, reporting lines, people groups, permissions and roles. Each time it runs, the copy itself works perfectly, but V8 then tries to send a "this import is finished" confirmation back to V9. For this particular

scheduled sync, there is no import record to confirm, so V9 rejects the confirmation, and V8 records an error. The result is a steady stream of harmless-but-misleading "Internal Server Error" entries in the process log, roughly 48 a day per affected client, that make it look like imports are failing when they are actually succeeding. This creates noise that hides real problems, and wastes support time investigating non-issues.

Solution

- System now recognises when a completion message has no import to confirm and acknowledges it instead of raising an error. The data still syncs exactly as before; the only change is that the false errors stop being generated

Signify Scubed Integration (#151719)

Problem

- The notice period field type change is not backwards-compatible in the API.

Solution

- Introduce a new version (v2) of the Export Data gRPC API for job profiler appointment exports, while also making some adjustments to the v1 API and improving Swagger documentation handling. The main focus is on enabling a more flexible and extensible export endpoint, with improved data typing and service registration.

Performance Management

Fixing SQL parameter sniffing issue (#152528)

Problem

- The query was timing out due to SQL Server parameter sniffing, in which a cached execution plan was reused with parameter values it was not optimised for.

Solution

- Adding OPTION (RECOMPILE) forces SQL Server to generate an execution plan specific to the current parameters, resolving the performance issue.

Make the “Measurements” and “Rating” fields a mandatory requirement when employees complete their performance objectives. (#148411)

New Functionality

New toggles on Contract Section items:

PRIMARY GOALS

Weight (%)

50.00

☒ Key Performance Indicator weights must total to 100% within each Key Performance Area

☐ Automatically distribute item weights

☐ Key Performance Indicator weights must total to 100% for the Section

☐ Why can't I change these settings?

☒ Active

☒ Allow Section Weight Change

☐ Disable check-ins for this section

☐ Make Measurements Mandatory ⓘ

☐ Make Ratings Mandatory ⓘ

Make Measurements Mandatory (tooltip):

☒ Active

☒ Allow Section Weight Change

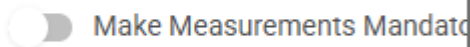
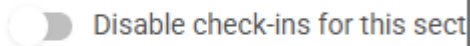
☐ Disable check-ins for this section

☐ Make Measurements Mandatory ⓘ

☐ Make Ratings Mandatory ⓘ

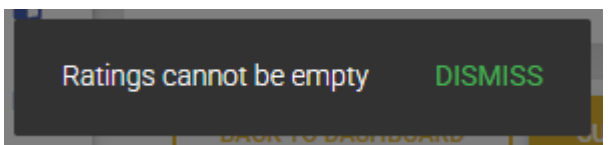
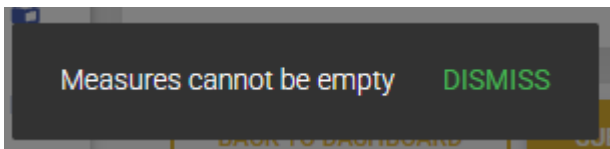
When enabled, users cannot complete the performance contract without entering a measurement. This setting will affect importing of contracts and templates as well.

Make Ratings Mandatory (tooltip):



When enabled, users must select a rating before completing the performance contract. This setting will affect importing of contracts and templates as well.

If the fields are marked as mandatory, the new KPI item can't be saved if nothing is filled in and shows a snack message stating that the field cannot be empty - ***Suggestion ticket loaded to change this*** -



If the fields are marked as mandatory and nothing is filled in on the field **on a Template**, the input gets highlighted in red to indicate that the field is a mandatory/required field

Ratings

Ratings

If the fields are marked as mandatory and nothing is filled in on a file **Import**, the file does not import and gives the following error (as expected):

Error_Output
mechac.antonio@signify.co.za; Review setup: Test Performance Review Setup 2026; KPI: Total Sales Revenue; KPI Measures is required
mechac.antonio@signify.co.za; Review setup: Test Performance Review Setup 2026; KPI: Total Sales Revenue; KPI Ratings is required

Transition only triggered when moving from one section to the next (#151996)

Problem

- Improve transition when clicking 'Save and Go Next' on ratings and check-ins

Solution

- The loading indicator makes it much clearer that you have moved to the next KPI. It is now shown every time you click next

Getting error when trying to delete a linked document (URL) from the Performance Management > View Documents screen + Issue with error message translation (#151715)

Problem

- Error when trying to delete a linked document (URL)

Solution

Keep main buttons on one side of the modal (#152027)

Have all 4 buttons on first load.

- Enabled
 - Cancel, Save & Save and go to next
- Disabled
 - Edit Last Comment
 - Make this also an outlined button

When you can edit a comment, enable the button

Order of the buttons on the left, from right to left (hope it makes sense)

- Cancel
- Edit Last Comment
- Save
- Save and Go to Next

Comma showing instead of Full Stop on EN-ZA (#151793)

Problem

- A comma is being displayed for the Weight of a Review Item on the page, but when trying to edit the item, a full stop is shown. The page should not show a comma

Solution

- Remove the full stop that is being displayed for the Weight of a Review Item on the page, and when trying to edit the item, a full stop is also shown

Performance management check-in | Displaying manager's comment in the person's comment column (#152177)

Problem

- The manager's comment is being displayed below the employee's comment in the "Person Comment" Section.
- It is not displaying in the "Manage comment" column.

Solution

- Resolved the issue where very long comments added by the manager were resulting in their check-in comments showing in the employee's column.

Data Warehouse

Updated Join for Data Sources for communication portal data sources (#152565)

Problem

- Currently, the JOINS are not working both ways for Communication portal data sources

Solution

- Updated the join for Communication portal data so that data sources can be selected in both ways

Updated pdmReviewYearPeopleGroupsSetup to do a full refresh with each run (#142737)

Problem

- The package does not update the pdmReviewYearPeopleGroupsSetup

Solution

- Updated pdmReviewYearPeopleGroupsSetup to do a full refresh with each run
- Updated insert staging script to only run at midnight

Change storage report to calculate data for all applications installed on Windsor (#151058)

Problem

- Currently, only MultiV8's storage is calculated

Solution

- Create a control script to cycle through all clients on Windsor
 - And performance steps currently only performed on MultiV8
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Notifications

Ensure the correct file size settings are used for notification templates (#152315)

Problem

- Mismatch between pages for max Notifications attachment size

Solution

- Ensure the correct file size settings are used for notification templates. Previously, it used the max file size setting for both individual files and for the total attachment size across all file uploads for the templates. Correct settings are used and displayed now

Email Notifications are not sent out a 2nd time if the Date Ranges and therefore triggers are reconfigured (#151109)

Problem

- The subscription expiry emails are not sent.

Solution

- Make small but important improvements to how notification data is handled and returned, focusing on ensuring correct data types and preventing null value issues when all subscription data is not populated for a tenant

Email Notifications: Unable to save template because of blank recipients (#151486)

Problem

- The event HrProcessSubmitterFinalApproval is not linked to a recipient

Solution

- Introduce a new HR notification recipient type for final approval submitters. The main changes add the `HrProcessSubmitterFinalApproval` recipient code, seed data, and related database migration to support this new recipient type throughout the notification system.
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Communication Portal

Fixed no chats portal size (#152554)

Problem

- When there are no discussions/system messages/chats on the communication portal, it defaults to a smaller size. On certain screen resolutions or zoom factors, the action buttons on the bottom of the modal are cut off

Solution

- Add min-height fit content to ensure that on these smaller screens or larger zoom settings, the Action buttons are still displayed

Job Management

Fixing appointment termination reason clear logic (#152386)

Problem

- When an appointment end date is cleared, the termination reason is removed on the screen but is not cleared when the changes are saved. This can result in an active appointment with no end date still displaying a termination reason.

Solution

- Updated the save logic to automatically clear the termination reason when the appointment end date is removed, ensuring data consistency.

Trigger materialise ruleset people groups after import (#152409)

Problem

- After a frontend import, no trigger is done to materialise the newly added users

Solution

- Trigger a materialise for the ruleset

Job Profiler errors on Live (#152112)

HR Processes

Fix current approval displaying as transparent (#151858)

Problem

- Current approval is transparent when the approver features twice in the request

Solution

- Ensure current approval is never transparent

Event Scheduling

As a person viewing the Book a Course on the LMS Portal, I want to see the configured version's calendar (#146214)

Business Rules

- When the setting is set to use V9 Event Scheduling, show the Calendar of V9 instead of V8 Training Scheduling
- Same functionality as on V9 to book myself on a course
- Open in new tab

Additional scrollbars (#152216)

Problem

- Additional scrollbar on the external event calendar view as opposed to normal event scheduling view

Solution

- Update Syncfusion imports to render correctly

Dropdown menus not working on v9 Calendar (#152217)

Problem

- Child component's Collapse is never initialised and therefore does not work

Solution

- Manually initialise mdb-ui-kit Collapse

Content Management

No warning when max file size is exceeded in chat (#151789)

Problem

- No warning when max file size is exceeded in chat

Solution

- Ensure a warning message is displayed when the file upload size exceeds. Also, the exception handling middleware did not correctly return AJAX errors when the fetch API was used, causing the request to fail silently.

"Default" helper text not showing after removing the input from the field (#151794)

Problem

- "Default" helper text not showing after removing the input from the field

Solution

- Ensure default text always displays even when the value is filled in

Error when uploading files (#151765)

Problem

- File upload fails when the max allowed file size is bigger than the MaxSendMessageSize configured for the contentmanagement GRPC client in webmvc

Solution

- Remove this setting so that file sizes are only validated against the max file upload size configured on the contentmanagement service

Centralise WYSIWYG editor image upload location & functionality (#149657)

Problem

- When adding an image to a WYSIWYG editor (currently using SyncFusion RTE), without any additional configuration, the image is uploaded to BROWSER STORAGE and visible to the user for a limited time until the image gets removed.

Solution

- Centralise WYSIWYG editor image upload location & functionality

Dashboards

[Main Dashboard] Round Button Edges (#151957)

Problem

- Straight corners of buttons do not match the rest of the widget.

Solution

- Rounded the buttons (only the outside edges if there are multiple buttons), added padding to the inside of the card to offset the buttons from the side. Fixed sizing/spacing issues on widgets.

Direct Reports - Card Display (#151968)

Organisational Structure

Org Structure Bug (#152026)

Problem

- Error when attempting to select the positions that were displayed after the load more option was selected

Learning Management

Switching between classes stops the Marksheet Page Refresh (#151991)

Problem

- When a user switched between classes on a marksheet, the new marksheet could remain blank until the page was manually refreshed.
- This interrupted mark capturing and made the class switch appear unsuccessful.

Solution

- The class-switching flow has been updated to complete cleanly and display the selected class's marksheet without requiring a manual refresh.
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